### **METHODOLOGY**

# Best SpecializedHospitals Asia Pacific2025

Scope, Data Collection, Evaluation, and Results





# Methodology – Best Specialized Hospitals Asia Pacific 2025

Summary of the project

- The 3<sup>rd</sup> edition of **Best Specialized Hospitals Asia Pacific** ranking awards the leading hospitals in the APAC region, encompasses the countries Australia, India, Indonesia, Japan, Malaysia, Singapore, South Korea, Taiwan, Thailand and the Philippines.
- The ranking awards hospitals in nine medical fields: Cardiology, Cardiac Surgery, Endocrinology, Neurology, Neurosurgery, Oncology, Orthopedics, Pediatrics and Pulmonology.
- List lengths vary between these nine medical fields: top 125 hospitals for Cardiology, Oncology and Pediatrics, top 100 for Neurology and top 75 hospitals for Cardiac Surgery, Endocrinology, Neurosurgery, Orthopedics and Pulmonology.
- The underlying data analysis is based on three **data sources**:
  - International online survey: During the survey period from February to March 2025, medical professionals and staff working in the management/administration in the respective countries were invited to an online survey in cooperation with Newsweek.
  - Certifications: International and national accreditations and certifications relevant to the respective medical specialties and general hospital quality were considered.
  - Statista PROMS Implementation survey: In October to December 2024, Newsweek and Statista conducted a voluntary PROMs Implementation survey to account for the increasing importance of Patient Reported Outcome Measures (PROMs) in hospitals worldwide.
- Hospitals specializing in multiple medical fields received specific recommendation scores for each respective medical field. Therefore, one hospital can be represented in more than one list if it receives enough recommendations in each medical field.

# New features and changes in the 2025 edition

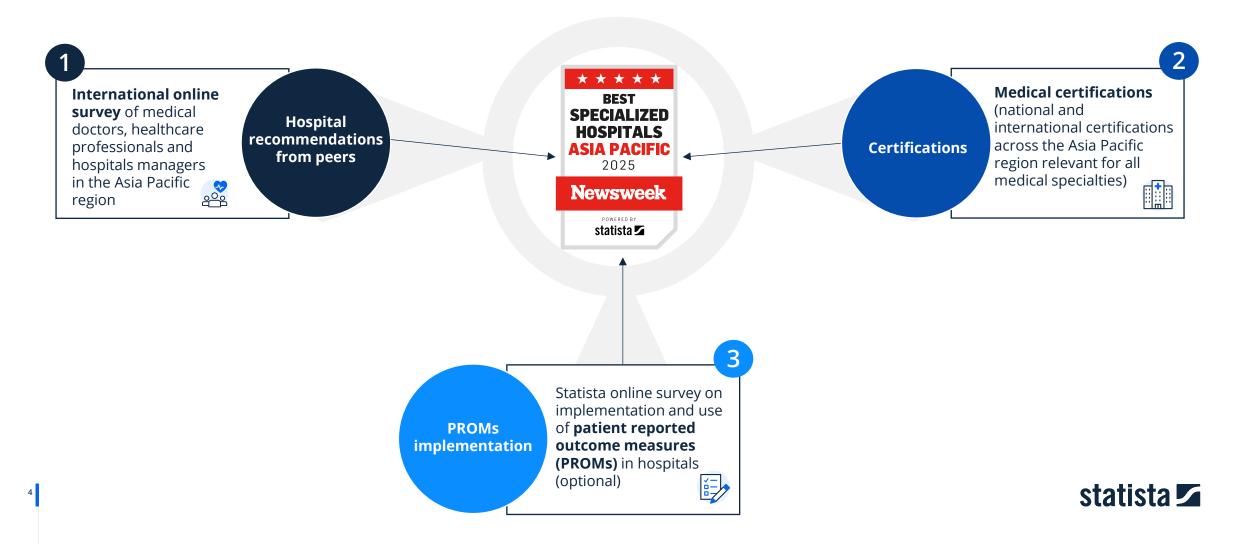
• The following list provides a brief overview of all **major updates in this year's edition** compared to the 2024 ranking:

- Featuring a new country: To increase the coverage of the Asia Pacific region the Philippines are newly added to the ranking of the Best Specialized Hospitals Asia Pacific 2025.
- Inclusion of additional accreditations and certifications<sup>(1)</sup>:
  - Planetree
    ANCC Magnet (ANCC)
    Australian Council on Healthcare Standard International (ACHS International)
    Healthcare Accreditation Institute (HAI)
    Malaysian Society for Quality in Health (MSQH)
- Increased certification & PROMs implementation weighting: This year, the weighting of the certification and PROMs implementation pillars was increased within the scoring model, reflecting the growing emphasis on standardized care quality and patient-centered outcome measurement.
- Inclusion of previous year's recommendation data: To account for reputational continuity, recommendation data from last year was factored into the reputation pillar.



# Hospital evaluation is based on three pillars, ranging from peer evaluations, certifications to PROMs implementation

Data sources



# A score was calculated for each hospital

Scoring model



Primary recommendations from peers (medical and other health care professionals) account for 70% of the international recommendations score. Secondary recommendations (from peers with knowledge in more than one medical field) have a weight of 30% towards the international recommendations score.

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# Thousands of medical experts were invited to the survey



# Hospital recommendations from peers

From February to March 2025, Statista invited thousands of medical professionals (mostly doctors, but also hospital managers and other healthcare professionals) to an online survey. The survey was also promoted on newsweek.com.





Participants were asked to recommend hospitals in **their own field of expertise** and were able to recommend hospitals in a secondary field. Participants were asked to recommend hospitals in their own country as well as internationally. Recommendations for their own employers/hospitals were not allowed.



Analysis of **primary and secondary recommendations** across the 9 medical fields. A score was assigned to each hospital based on the number of weighted recommendations. Recommendations from the 2024 survey period were given less weight compared to those from 2025.



# Available data on hospitals in the APAC region was analyzed

**Certification Score** 



## **Accreditations & certifications**

Both international and national accreditations relevant to general hospital quality and specific medical specialties were included (where available).
 For the complete list please see the appendix.

International accreditations<sup>(1)</sup> included were for example:

- Planetree
- The Joint Commission (TJC)
- ANCC Magnet (ANCC)
- Australian Council on Healthcare Standard International (ACHS International)

**National accreditations**<sup>(2)</sup> included were for example:

- Japan Ministry of Health, Labour and Welfare (MHLW)
- Korea Institute for Healthcare Accreditation (KOIHA)
- Joint Commission of Taiwan (JCT)
- Healthcare Accreditation Institute (HAI)
- In addition to general hospital certifications, available **accreditations/certifications relevant to specific medical fields** (e.g., Advanced Shoulder Surgery Certification for orthopedic hospitals, Advanced Comprehensive Heart Attack Center Certification for cardiac hospitals) were used.

### CERTIFICATION SCORE



# The Statista PROMs Implementation Survey collects data directly from hospitals

PROMs Implementation Survey



- Patient-Reported Outcome Measures (PROMs) are defined as standardized, validated questionnaires completed by patients to measure their perception of their functional well-being and quality of life.
- Survey cycle: In fall/winter of each year, Newsweek and Statista conduct the PROMs Implementation Survey<sup>(1)</sup> to determine the status quo of PROMs implementation, auditing and reporting of the data, and whether the PROMs data is used to optimize care process and support therapeutic decisions in real-time.
- Statista has partnered with the International Consortium for Health Outcomes Measurement (ICHOM, <u>www.ichom.org</u>) as a knowledge partner. ICHOM is the world's leading non-profit organization dedicated to the development of standardized measurement of patient-important outcomes (including PROMs). ICHOM promotes the development of the PROMs Implementation Survey, as well as the use of the data from PROMs (and other patient-important outcomes), towards the advancement of value-based healthcare.
- A grading system for the different questions was built to determine a PROMs implementation score for each participating hospital. Only hospitals that achieved a minimum of 50% (of the maximum 100% score) were eligible to be graded and received a maximum of up to 5% towards the total score.
- Future survey cycles will be announced on <u>r.statista.com</u>, <u>newsweek.com</u>, and via e-mail to registered participants. Registrations can be submitted to: <u>hospitals@statista.com</u> or <u>here</u>.

### SCORE FOR PROMS IMPLEMENTATION



# The top hospitals in each medical field were awarded

Final ranking by specialties



Cardiology

Rank	Hospital	City	Country	PROMS Survey		
1	Asan Medical Center	Seoul	South Korea	2 Ribbons		
2	Seoul National University Hospital	Seoul	South Korea	1 Ribbon		
3	National Cerebral & Cardiovascular Center	Suita	Japan			
4	The National Heart Centre Singapore (NHCS)	Singapore	Singapore			
5	Samsung Medical Center	Seoul	South Korea	3 Ribbons		

[...]



Rank	Hospital	City	Country	PROMS Survey		
1	The University of Tokyo Hospital	Bunkyo	Japan			
2	Asan Medical Center	Seoul	South Korea	2 Ribbons		
3	Juntendo University Hospital	Bunkyo	Japan			
4	Seoul National University Hospital	Seoul	South Korea	1 Ribbon		
5	Royal Melbourne Hospital - Parkville	Parkville	Australia			
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LEADING HOSPITALS WERE AWARDED IN EACH SPECIALTY



Statista R, Newsweek, and ICHOM comprise the strong partner network behind the Best Specialized Hospitals Asia Pacific ranking

Partner Network



### About Statista R

Statista R is a world leader in the creation of company, brand, and product rankings and top lists, based on comprehensive market research and data analysis: Statista R recognizes the best. With a team of over 100 expert analysts and in cooperation with more than 40 high profile media brands across all continents, Statista R creates transparency for consumers and business decision makers and helps companies build trust and recognition across a plethora of industries and product categories. Visit r.statista.com.

Statista R is a division of **Statista** . The leading data and business intelligence portal provides an extensive collection of statistics, reports, and insights on over 80,000 topics from 22,500 sources in 170 industries. Find out more at <u>statista.com</u>.

### Newsweek

### **About Newsweek**

Newsweek is a premier news magazine and website that has been bringing high-quality journalism to readers around the globe for over 80 years.

Newsweek provides the latest news, in-depth analysis and ideas about international issues, technology, business, culture and politics. In addition to its online and mobile presence, Newsweek publishes weekly English print editions in the United States, Europe/Middle East/Africa and Asia as well as editions in Japanese, Korean, Polish, Serbian and Spanish.

newsweek.com

# **ICHOM**

### **About ICHOM**

The International Consortium for Health Outcomes Measurement (ICHOM, www.ichom.org) is the leading non-profit dedicated to transforming healthcare by focusing on what truly matters to patients. They accomplish this by empowering patient and clinical leaders to standardize important clinical, quality of life, function and experience results for health care, and enabling transparent large-scale use to achieve patient-centric health system transformation. ICHOM's standardized 'sets' of patient-centred outcomes measures help all actors in healthcare design, deliver and evaluate care based on outcomes that matter to patients. To date, ICHOM has developed 45 outcome measure sets for conditions. The sets are available in IT-ready interoperable formats and have been implemented in 500+ care settings in 42+ countries.

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# Disclaimer

The rankings are comprised exclusively of hospitals that are eligible regarding the scope described in this document. The ranking is the result of an elaborate process which, due to the interval of data-collection and analysis, is a reflection of the last 12 months. Furthermore, events preceding or following the period April 30, 2024 – April 30, 2025, and/or pertaining to individual persons affiliated/associated to the facilities were not included in the metrics. As such, the results of this ranking should not be used as the sole source of information for future deliberations.

The information provided in this ranking should be considered in conjunction with other available information about hospitals or, if possible, accompanied by a visit to a facility. The quality of hospitals that are not included in the rankings is not disputed.



# Appendix 1:

### Accreditations & certifications - complete list

### A) International accreditations:

- 1. ANCC Magnet (ANCC)
- 2. Australian Council on Healthcare Standard International (ACHS International)
- 3. Planetree
- 4. The Joint Commission (JCI)

### B) National accreditations:

- 1. Japan Ministry of Health, Labour and Welfare (MHLW)
- 2. Korea Institute for Healthcare Accreditation (KOIHA)
- 3. Joint Commission of Taiwan (JCT)
- 4. Malaysian Society for Quality in Health (MSQH)
- 5. National Accreditation Board for Hospitals & Healthcare Providers (NABH)
- 6. Healthcare Accreditation Institute (HAI)
- 7. Indonesian Commission on Accreditation of Hospital (KARS ICAHO)
- 8. Australian Council on Healthcare Standard (ACHS)
- 9. Philippine Health Insurance Corporation (PhilHealth)

### C) JCI specialty specific certifications:

- 1. Acute Coronary Syndrome
- 2. Acute Ischemic Stroke Acute
- 3. Myocardial Infarction (AMI)
- 4. Breast Cancer
- 5. Diabetes Mellitus
- 6. Heart Failure
- 7. Diabetes Type II
- 8. Knee Replacement
- 9. Hip Replacement
- 10. Low Back Pain
- 11. Primary Stroke
- 12. Traumatic Brain Injury

### D) ACHS International center specific accreditation: Data was

available for pediatrics, cardiology, and oncology.

